

**General practitioner Maasbree**

**Achter de Hoven 4c**

**5993 CR Maasbree**

**Phone number: 077-4651500**

<https://www.huisartsenpraktijkmaasbree.nl>



## Contacting the general practice

To receive medical care in Maasbree, you must be a resident in Maasbree. Excluding urgent situations. Call the practice if you need medical care. If you do not speak Dutch, German or English bring an interpreter. In line with safety regulations regarding Covid-19, do not come to the practice without an appointment but **always call first**.

During the telephone conversation, questions will be asked to determine the urgency. Keep your proof of identity (ID) and original insurance card at hand and always take them to the practice if an appointment is scheduled. If you are not insured in the Netherlands, you will be asked to pay for the costs in advance. The costs can be submitted to your own insurance afterwards. These costs are € 51.00 for 1 appointment. The costs must be paid in cash. There is no ATM in the practice, but there is one in the immediate vicinity.

We ask you to provide a Dutch telephone number with your details, so that we can reach you if necessary. It may take a while before we have created a file with your data. Always take medicine boxes with you. We work with appointments, so we request you to be on time for your appointment with a maximum of 1 companion / interpreter. If you are unable to attend, we expect you to cancel your appointment. We can charge costs if you do not show up at the appointment without notice (no-show rate).

If you need repeat prescriptions you can come to the practice after telephone consultation and always providing ID, a valid insurance card and your original medicine boxes. Repeat prescriptions are only provided to the patient. The medication cannot be collected directly from the pharmacy because the general practitioner has to sign the prescription. Make sure to order your repeat prescription on time. If you are not insured in the Netherlands, you will be asked to pay the costs (€ 25.50) in cash at the practice. You can submit this invoice to your insurance company. The medicines themselves will have to be paid at the pharmacy as well.

### **SUMMARIZED:**

#### **To make an appointment:**

- Always **call** first
- Keep your valid ID and insurance card at hand
- Speak Dutch, German or English (yourself or bring an interpreter)
- Take medicine boxes, ID and your insurance card with you to the appointment
- Arrive on time
- Cancel an appointment if you are unable to attend or if the appointment is no longer necessary

#### **For repeat prescriptions**

- Always **call** first
- Keep your valid ID and insurance card at hand
- Speak Dutch, German or English (yourself or bring an interpreter)
- Repeat medication are only given to the patient themselves and only when medicine boxes, ID and insurance card are provided
- Order medication on time